



Commercial Photographer

Extended Terms and Conditions for Voucher Shoots

These T&C's apply to ALL Vouchers purchased directly from the website and from Third Party sites.

1. Can only be booked in advance and any cancellations need to be made 48 hours before the planned shoot date / time. Failure to comply will render the voucher null and void.
2. To be valid the client will need to attend a Studio Session, Face to Face Viewing Session and in person collection for goods ordered* (On occasions it may be possible to pay to have certain products posted).

There is no alternative to this process, failure to comply or request an alternative method of viewing will render the voucher null and void.

3. The Viewing Session is provided as part of the voucher in the first instance, if a viewing session is booked and subsequently cancelled and a request to rearrange is requested, a £25 re-booking charge is applicable, this can be used as a credit towards any purchases at the future viewing, failure to attend the re-booked viewing or cancellation will result in the initial credit being withdrawn and an additional charge of £25 being applied which can then be used against any purchases subsequently made at that viewing. If no additional purchases are made the £25 is retained as the re-booking fee.
4. All voucher complimentary products have a 0.00001p exchange value, any other products required at the viewing will be chargeable at the First Viewing Price List Price, which has discount included. Orders placed after the first viewing will be without the First Viewing Price List Discount.
5. Due to the nature of printed media, all purchases made at the viewing and paid for are final, alternations cannot be made. Any design work carried out further to the purchase will be required to be signed off, normally by email before it is ordered.
6. One voucher can be used per client / family in a 36-month period, you are welcome to return to the studio anytime within this 36 month period but will be excluded from utilising **ANY** other vouchers offers associated with the studio, **this includes third parties.**
7. All Vouchers have a 90 day / 3 month validity from date of purchase, this means the shoot needs to be attended within that 90 days. Any expired voucher will be null and void. On occasion the Studio may offer a complimentary studio session only as a good will gesture for on a case by case basis, but it is not an extension of the voucher, which will have expired.
8. All viewings should take place within 2 months of the completed Studio Session.